

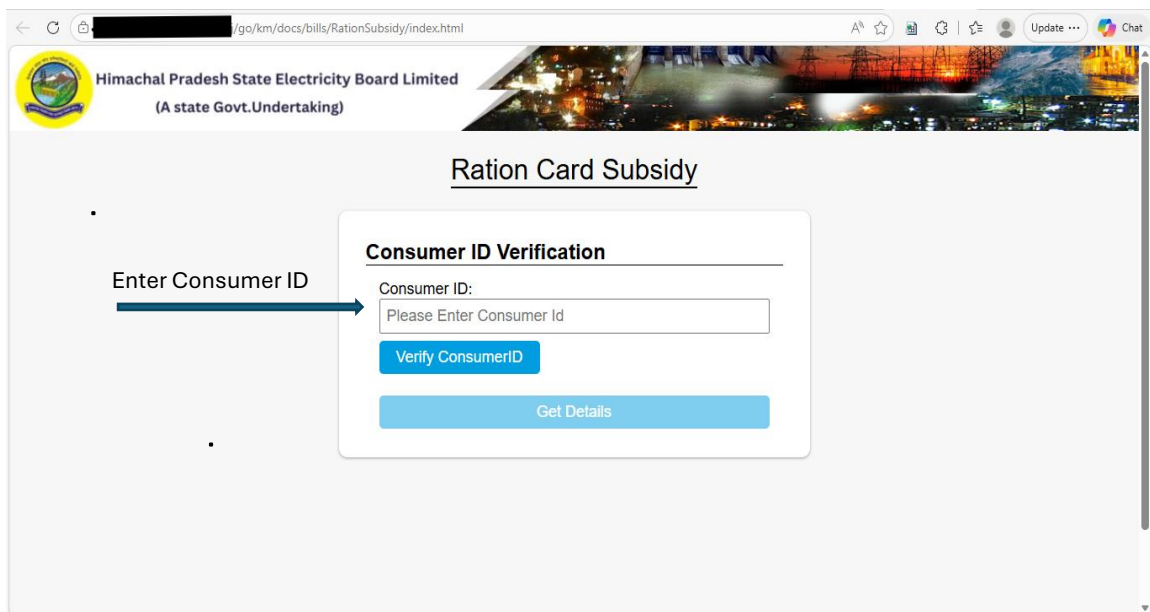
Ration Subsidy User Manual

Note:

- Only two consumers are eligible for a ration subsidy on a ration card.

❑ Login

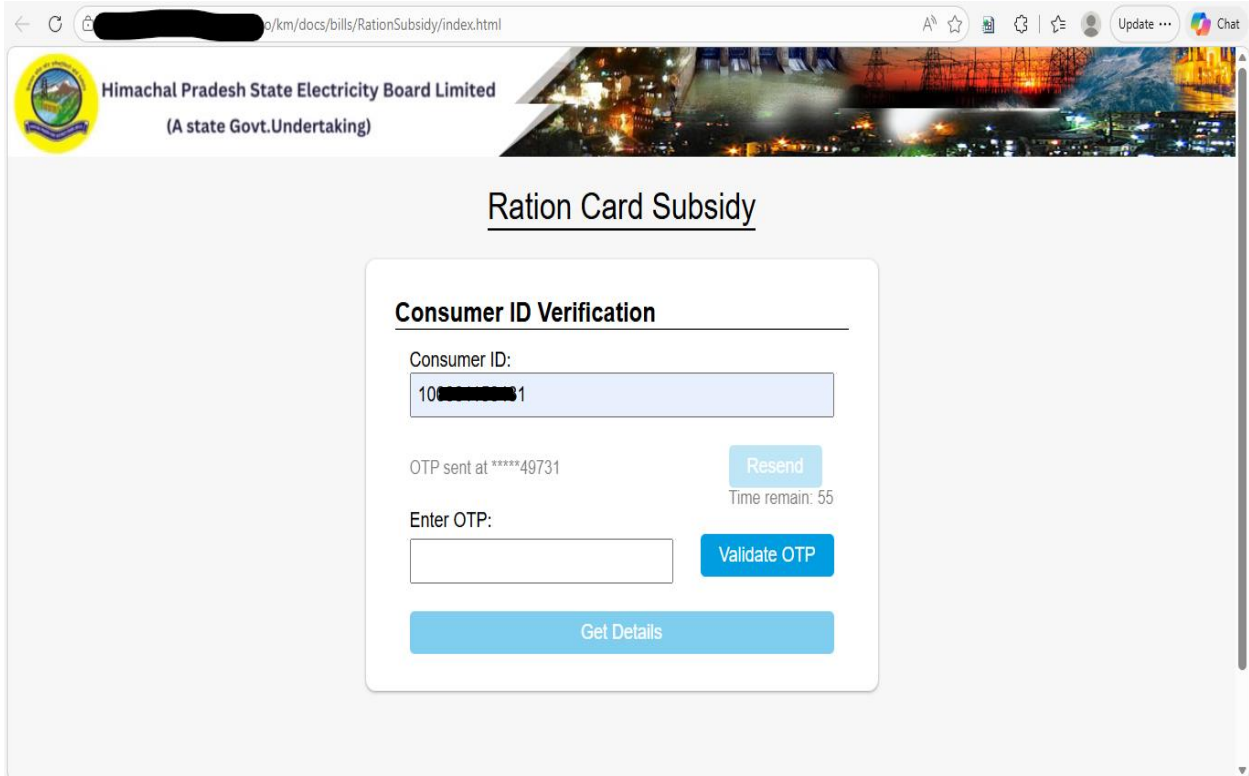
- This is the login page where consumers enter their Consumer ID and authenticate themselves using OTP verification.



The screenshot shows a web browser window with the URL `/go/km/docs/bills/RationSubsidy/index.html`. The page header includes the logo of Himachal Pradesh State Electricity Board Limited (A state Govt. Undertaking) and a banner image of a power plant. The main heading is **Ration Card Subsidy**. Below this, there is a **Consumer ID Verification** section. It contains a text input field labeled "Consumer ID:" with the placeholder text "Please Enter Consumer Id". To the left of this field, the text "Enter Consumer ID" is displayed with a blue arrow pointing to the input field. Below the input field are two buttons: a blue "Verify ConsumerID" button and a light blue "Get Details" button.

❑ OTP verification

- A six-digit OTP will be sent to your registered mobile number after clicking the 'Verify Consumer ID' button.
- Consumers can resend the OTP after one minute. The OTP remains valid for five minutes.
- Enter your OTP and Click the "Validate OTP" Button.



The screenshot shows a web browser window with the URL `o/km/docs/bills/RationSubsidy/index.html`. The page header features the HPSB logo and the text "Himachal Pradesh State Electricity Board Limited (A state Govt.Undertaking)". The main heading is "Ration Card Subsidy". The central form is titled "Consumer ID Verification" and contains the following elements:

- Consumer ID:** A text input field containing "100[REDACTED]1".
- OTP sent at:** "*****49731".
- Time remain:** "55".
- Enter OTP:** A text input field.
- Buttons:** "Resend" (light blue), "Validate OTP" (dark blue), and "Get Details" (light blue).

- The system verifies the entered OTP, and if it is valid, an ‘OTP validated successfully’ message will be displayed on the screen.
- Click the “OK” button in the alert.
- The ‘Get Details’ button will be enabled after clicking ‘OK’ on the alert.
- Click “Get Details” to get consumers details.
- All consumer details associated with the ration card of the logged-in consumer will be fetched.

The screenshot shows a web browser window with the URL `http://portal.hpseb.in/go/km/docs/bills/RationSubsidy/index.html`. The page header includes the HPSEB logo and the text "Himachal Pradesh State Electricity Board (A state Govt. Undertaking)". A notification alert from "portal.hpseb.in" states "OTP validate successfully" with an "OK" button. Below the alert is a "Consumer ID Verification" form. The form contains the following fields and buttons:

- Consumer ID:** A text input field containing the value "10[REDACTED]".
- OTP sent at:** A label showing "*****49731".
- Enter OTP:** A text input field containing the value "438477".
- Buttons:** A blue "Resend" button next to the OTP sent at field, and a large blue "Get Details" button at the bottom of the form.

☐ Home page

- This page displays the details of all consumers.
- Checkboxes are checked for the subsidies availed by the consumers.
- Consumers marked as 'Without NOC' or those who have opted out of the subsidy are not eligible for a ration subsidy.
- Only two consumers are eligible for a ration subsidy per ration card.

**Himachal Pradesh State Electricity Board Limited**
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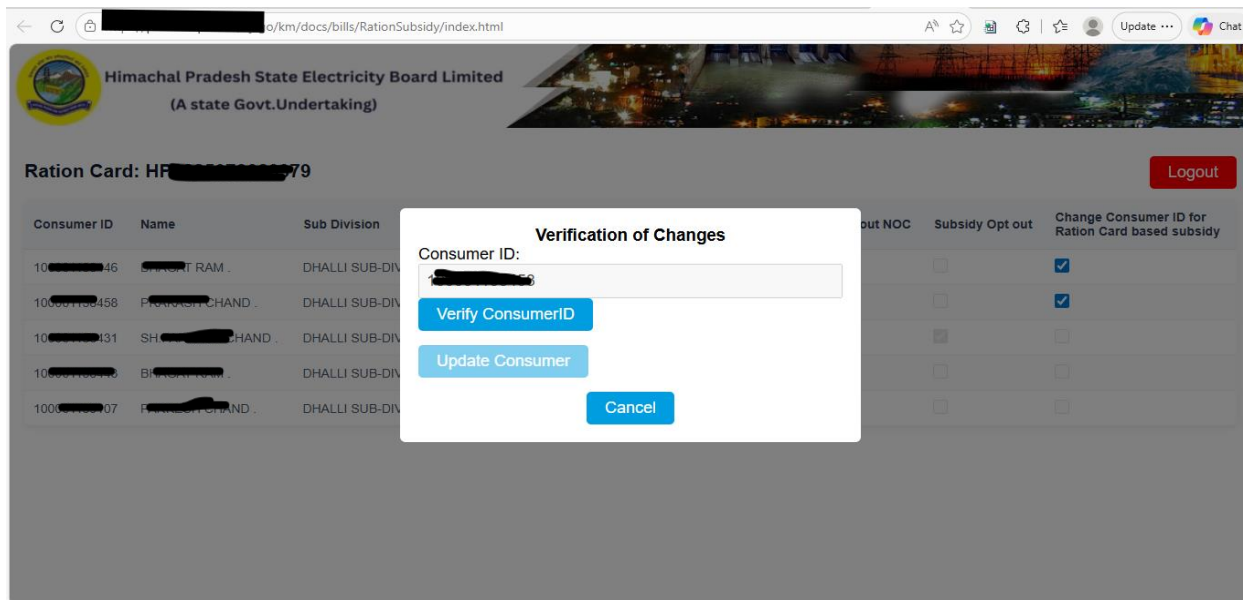
Ration Card: HP [REDACTED] 379 Logout

Consumer ID	Name	Sub Division	Address	Phone	Without NOC	Subsidy Opt out	Change Consumer ID for Ration Card based subsidy
10 [REDACTED] 46	E [REDACTED] AM	DHALLI SUB-DIVISION	SHIMLA,SHIMLA, KATHIAN 171006	XXXXXXXX731	☐	☐	☒
10 [REDACTED] 48	P [REDACTED] CHAND	DHALLI SUB-DIVISION	SHIMLA,SHIMLA, KATHIAN 171006	XXXXXXXX731	☐	☐	☒
10 [REDACTED] 41	S [REDACTED] ND	DHALLI SUB-DIVISION	SHIMLA,SHIMLA, VILL. KATH 171006	XXXXXXXX731	☐	☒	☐
10 [REDACTED] 43	B [REDACTED] RAM	DHALLI SUB-DIVISION	SHIMLA,SHIMLA, KATHIAN 171006	XXXXXXXX731	☐	☐	☐
10 [REDACTED] 47	P [REDACTED] HAND	DHALLI SUB-DIVISION	SHIMLA,SHIMLA, DHINGU BOR 171006	XXXXXXXX731	☒	☐	☐

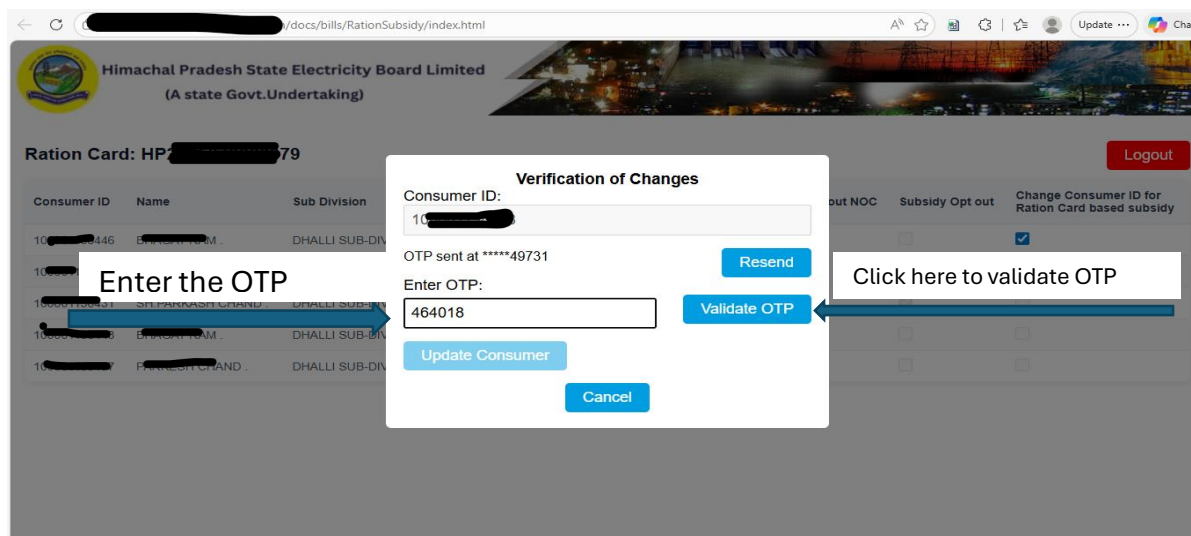
Update Consumer Ration Subsidy

❑ Unflag the Ration subsidy

- Click on the check button under the “Change Consumer ID for Ration Card based Subsidy” column.
- A popup will come to validate the user.
 - Consumers need to complete OTP verification to authenticate themselves.
 - Click ‘Verify ConsumerID’ to send an OTP to the registered mobile number.



- The OTP is sent to the consumer’s registered mobile number.



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- The screenshot shows the HPSEB website interface for Ration Card based subsidy. A modal window titled "Verification of Changes" is active, requiring the user to enter their Consumer ID, OTP, and a new Consumer ID. A blue arrow points to the "Update Consumer" button. A notification box at the top right states "portal.hpseb.in says OTP validated successfully".
- Verification of Changes**
- Consumer ID:
- OTP sent at *****49731
- Enter OTP:
-
-
-
- Click here for update
- portal.hpseb.in says
OTP validated successfully
-
- Logout
- Change Consumer ID for Ration Card based subsidy
- | Consumer ID | Name | Sub Division | Subsidy Opt out |
|-------------|-------|----------------|-------------------------------------|
| 1000000000 | ***** | DHALLI SUB-DIV | ☒ |
| 1000000000 | ***** | DHALLI SUB-DIV | ☒ |
| 1000000000 | ***** | DHALLI SUB-DIV | ☐ |
| 1000000000 | ***** | DHALLI SUB-DIV | ☐ |
| 1000000000 | ***** | DHALLI SUB-DIV | ☐ |

- [illegible]

- Consumers can now be flagged for the ration subsidy

go/km/docs/bills/RationSubsidy/index.html

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Ration Card: HP [REDACTED] 379 Logout

Consumer ID	Name	Sub Division	Address	Phone	Without NOC	Subsidy Opt out	Change Consumer ID for Ration Card based subsidy
1 [REDACTED]	B [REDACTED] M.	DHALLI SUB-DIVISION	SHIMLA,SHIMLA,, KATHIAN 171006	XXXXXXXX731	☐	☐	☒
10 [REDACTED]	P [REDACTED] M.	DHALLI SUB-DIVISION	SHIMLA,SHIMLA,, KATHIAN 171006	XXXXXXXX731	☐	☐	☐
1 [REDACTED]	SH [REDACTED]	DHALLI SUB-DIVISION	SHIMLA,SHIMLA,, VILL. KATH 171006	XXXXXXXX731	☐	☒	☐
10 [REDACTED]	B [REDACTED] M.	DHALLI SUB-DIVISION	SHIMLA,SHIMLA,, KATHIAN 171006	XXXXXXXX731	☐	☐	☐
10 [REDACTED]	[REDACTED] ND.	DHALLI SUB-DIVISION	SHIMLA,SHIMLA,, DHINGU BOR 171006	XXXXXXXX731	☒	☐	☐

These consumers are eligible for the ration subsidy.

❑ Flag the Ration subsidy

- Consumers need to complete validation to enable ration subsidy flagging.

go/km/docs/bills/RationSubsidy/index.html

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Ration Card: [REDACTED]

Consumer ID Name Sub Division

1000000006	[REDACTED] M.	DHALLI SUB-DIV
1000000008	[REDACTED] F.	DHALLI SUB-DIV
1000000001	[REDACTED] S.	DHALLI SUB-DIV
1000000002	[REDACTED] M.	DHALLI SUB-DIV
1000000003	[REDACTED] P.	DHALLI SUB-DIV

Verification of Changes

Consumer ID: 10000000043

OTP sent at *****49731

Enter OTP:

Time remain: 55

Resend

Validate OTP

Update Consumer

Cancel

Subsidy Opt out

Change Consumer ID for Ration Card based subsidy

Logout

go/km/docs/bills/RationSubsidy/index.html

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Ration Card: H[REDACTED]3379

Consumer ID Name Sub Division

1000000006	[REDACTED] M.	DHALLI SUB-DIV
1000000008	[REDACTED] F.	DHALLI SUB-DIV
1000000001	[REDACTED] S.	DHALLI SUB-DIV
1000000002	[REDACTED] M.	DHALLI SUB-DIV
1000000003	[REDACTED] P.	DHALLI SUB-DIV

Verification of Changes

Consumer ID: 10000000043

OTP sent at *****49731

Enter OTP: 208289

Time remain: 42

Resend

Validate OTP

Update Consumer

Cancel

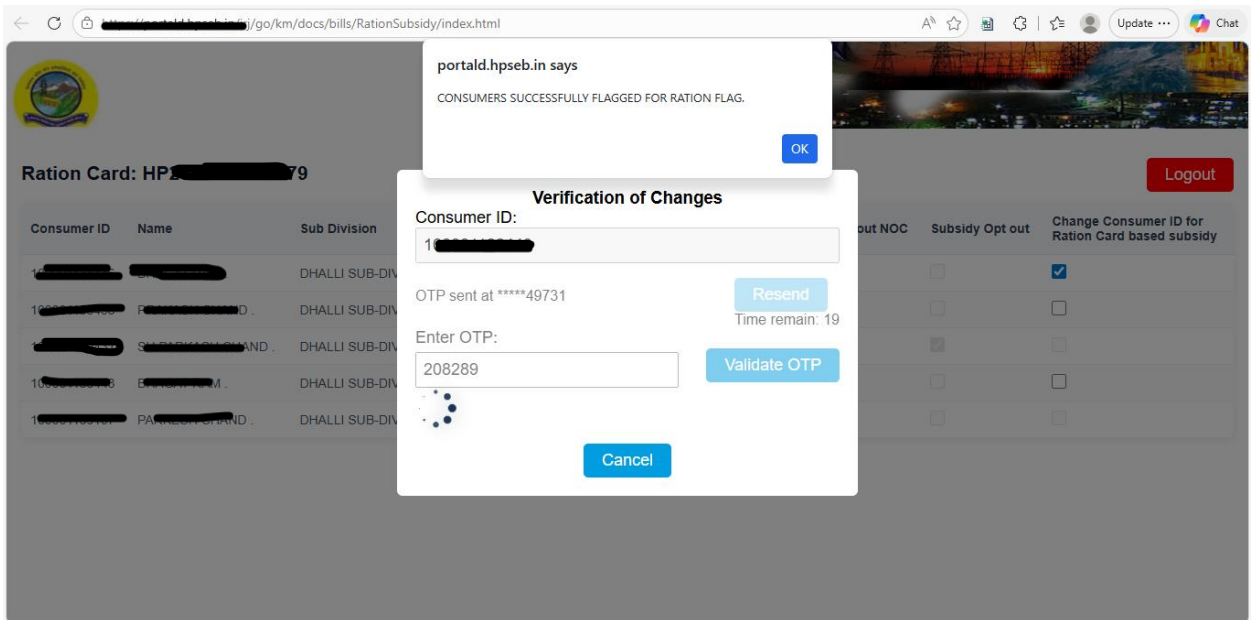
Subsidy Opt out

Change Consumer ID for Ration Card based subsidy

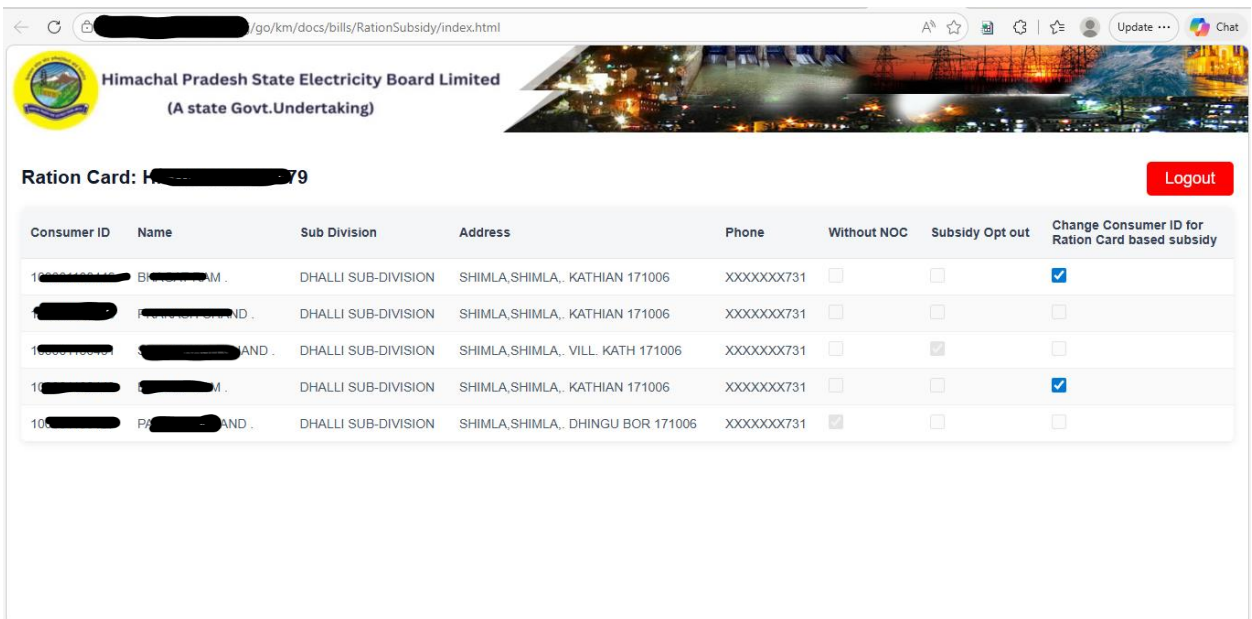
Logout

Click here to validate OTP

- After the OTP is successfully validated, the 'Update Consumer' button will be enabled.
- After successfully updating the consumer details, an alert stating 'Consumer successfully flagged for the ration card' will be displayed.



- Updated consumer details will be displayed.



❑ Logout

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Ration Card: H[REDACTED]9

[Click here to logout](#) **Logout**

Consumer ID	Name	Sub Division	Address	Phone	Without NOC	Subsidy Opt out	Change Consumer ID for Ration Card based subsidy
1[REDACTED]	[REDACTED] M.	DHALLI SUB-DIVISION	SHIMLA,SHIMLA., KATHIAN 171006	XXXXXXX731	☐	☐	☒
1[REDACTED]	P[REDACTED] AND.	DHALLI SUB-DIVISION	SHIMLA,SHIMLA., KATHIAN 171006	XXXXXXX731	☐	☐	☐
10[REDACTED]	[REDACTED] AND.	DHALLI SUB-DIVISION	SHIMLA,SHIMLA., VILL. KATH 171006	XXXXXXX731	☐	☒	☐
10[REDACTED]	B[REDACTED] M.	DHALLI SUB-DIVISION	SHIMLA,SHIMLA., KATHIAN 171006	XXXXXXX731	☐	☐	☒
1[REDACTED]	P[REDACTED] AND.	DHALLI SUB-DIVISION	SHIMLA,SHIMLA., DHINGU BOR 171006	XXXXXXX731	☒	☐	☐

- The session will expire after 15 minutes, and users will be automatically logged out.

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portald.hpseb.in says
Session expired. Please login again.

Ration Card: H[REDACTED]9 **Logout**

Consumer ID	Name	Sub Division	Address	Phone	Without NOC	Subsidy Opt out	Change Consumer ID for Ration Card based subsidy
1[REDACTED]	[REDACTED] M.	DHALLI SUB-DIVISION	SHIMLA,SHIMLA., KATHIAN 171006	XXXXXXX731	☐	☐	☒
[REDACTED]	P[REDACTED] AND.	DHALLI SUB-DIVISION	SHIMLA,SHIMLA., KATHIAN 171006	XXXXXXX731	☐	☐	☐
10[REDACTED]	S[REDACTED] CHAND.	DHALLI SUB-DIVISION	SHIMLA,SHIMLA., VILL. KATH 171006	XXXXXXX731	☐	☒	☐
10[REDACTED]	[REDACTED] M.	DHALLI SUB-DIVISION	SHIMLA,SHIMLA., KATHIAN 171006	XXXXXXX731	☐	☐	☒
10[REDACTED]	[REDACTED] AND.	DHALLI SUB-DIVISION	SHIMLA,SHIMLA., DHINGU BOR 171006	XXXXXXX731	☒	☐	☐

-----Thank You-----